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## **Paragon Relocation Announces Enhancements to Customer Service**

**Coppell, Texas – December 1, 2011** — Paragon Relocation, a leading provider of global relocation solutions, is pleased to announce recent enhancements in customer service to improve the overall relocation experience. Included in the customer service improvements are a 24/7, global, technical support helpdesk for relocating employees and the addition of global, 24/7, emergency phone coverage for employees being relocated by Paragon’s clients.

“We are excited at the opportunity to continue our tradition of providing excellent customer service. With the additional support of our technical helpdesk as well as our extended phone coverage we give our clients and customers the comfort of knowing that we are always available to assist them during their relocation,” said Craig Selders, President of Paragon Relocation.

Paragon’s expanded phone coverage extends Paragon’s customer service to relocating employees that need immediate assistance for emergency issues outside of traditional business hours or on weekends. Relocating employees will receive a dedicated phone number for urgent after-hours access to their Relocation Consultant or International Assignment Consultant.

Additionally, expert technical agents are available 24 hours a day, seven days a week, via a toll-free telephone number or email to provide assistance on the following technical issues:

- ◆ Site availability
- ◆ Login issues
- ◆ Reset passwords
- ◆ Basic site navigation
- ◆ Browser compatibility support

These enhancements underscore Paragon’s commitment to providing the best customer service in the mobility industry.

### **About Paragon Relocation**

Paragon Relocation is the premier partner of choice in the Global Relocation Management industry providing innovative programs, value-added support, superior customer service and thought leadership to our clients and the families we relocate. Paragon Relocation has been providing relocation services for over 24 years and offers services in 150 countries. For further information, please visit [www.paragonrelocation.com](http://www.paragonrelocation.com).