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Continuous Improvement Initiatives Take Center Stage at Paragon Relocation

IRVING, Texas – August 20, 2010 – In an effort to enhance client relations, Paragon Relocation is announcing the creation of the President’s Council. Joseph Morabito, President and CEO of Paragon Relocation, will be hosting a quarterly open forum presentation to directly interact with client contacts. The council meetings are structured to provide a brief overview of industry changes and trends, along with Paragon-specific updates. After the presentation, the session will be expanded into an interactive dialogue with Paragon’s President to address any questions, suggestions or concerns.

“I look forward to this time of collaboration with our clients. Coming off of a year like 2009, now is the time to refocus our efforts on providing exceptional service in every area of our company,” said Morabito.

The President’s Council is part of an overall company-wide continuous improvement initiative in which Paragon is implementing ideas and suggestions from our employees, clients and customers. Employees were asked to submit innovative ideas and suggestions to improve Paragon’s service to clients and make Paragon an exceptional employer of choice.

As a result of employee suggestions, Paragon is instituting a two survey process; the first to be issued 30 days after service authorization and a second survey issued after the move has been completed, or at the conclusion of each year on assignment. These surveys will be used to measure performance at critical stages of the process to proactively address any service issues or concerns. In addition, customer and client surveys are being redesigned to gather even more meaningful information to better foster process improvement.

About Paragon Relocation

Paragon Relocation is the premier partner of choice in the global mobility industry providing innovative programs, value-added support, superior customer service and thought leadership to our clients and the families we relocate. Paragon Relocation has been providing relocation services for over 23 years and is present in 150 countries. For further information, please visit www.paragonrelocation.com.